# **VfsProblemsFtp**

# VFS - Problems with FTP

### Steps to check

#### wont work at all

• When using active mode (the default) try using passive mode

```
FtpFileSystemConfigBuilder.getInstance().setPassiveMode()
```

#### works, but stops working sometimes

- check the firewall to see if it takes your massive access as "denial-of-service" attack
- if you use \*x/xinetd check the parameters "cps" and "max\_load"

## Reporting

When reporting problems, please provide the following informations

- ftp server (software used)
- connection to ftp server (direct local, extern, extern through firewall, vpn)
- provide a tcpdump of network communication (send through personal mail to a VFS developer after you contacted one through the mailing list)

tcpdump -s 2048 -w ftp.log host <your ftp host ip>

(\*x command line - use ethereal on windows) Beware: such a dump contains your password in plain text

\*x = unix/linux