

# IRC

## IRC

### Introduction

#spamassassin is an IRC channel hosted at [freenode](#) dedicated to online discussion with other [SpamAssassin](#) users. Now and again, the developers have also been known to chat about development issues on the channel.

Freenode [servers](#) include [irc.us.freenode.net](#), [irc.eu.freenode.net](#), etc. To join, you need an IRC client such as [xchat](#), [irssi](#), or [bitchx](#).

- [irc://irc.us.freenode.net:6667/#spamassassin](#)
- [irc://irc.eu.freenode.net:6667/#spamassassin](#)
- [irc://irc.freenode.net:6667/#spamassassin](#)

### Basic rules

- Before asking a question:
  - check <http://wiki.apache.org/spamassassin>
  - check the [documentation](#), especially [Mail::SpamAssassin::Conf](#) if the answer is probably an option
  - use [Google](#) or any other search engine of your choice
- Don't ask to ask, be patient, and state your problem clearly and specifically. Don't speak in vague terms, say exactly what your problem is and what you're trying to do.
- If you're using a front-end for [SpamAssassin](#) (such as Amavisd, [MailScanner](#), or spamass-milter) instead of using the "spamassassin" script or "spamc" tool directly, then try to reproduce the issue with just those apps first. The issue may lie with the front-end instead of [SpamAssassin](#) itself.
- In general, you're better off asking questions on [the 'users' mailing list](#) instead of IRC; the IRC channel is a secondary forum, and infrequently monitored. If you do ask on IRC, and nobody answers, don't keep asking – it's likely that nobody who's on the channel knows the answer, and you'd be better off asking the list.
- Use [pastebin](#) instead of pasting/flooding.