

JMeterTroubleShooting

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(In progress)

Things to look for when JMeter does not behave as you expect.

- check the log file. This is normally in the launch (i.e. bin) directory, and is called "jmeter.log".
- check the JMeter documentation to ensure that the test script has been set up correctly
- check the ["JMeterFAQ"].
- check the mailing lists to see if anyone else has had the same or a similar problem
- check Bugzilla - you might have hit a known bug, and there may be a workaround documented in Bugzilla
- try setting the logging level to DEBUG for some or all of the JMeter packages (details are in the jmeter.properties file)

If all the above fail to provide an answer, please read

[<http://www.catb.org/~esr/faqs/smart-questions.html> How To Ask Questions The Smart Way] before posting a message on the the JMeter User mailing list.

Thanks