# FrequentlyAskedQuestions

## Frequently Asked Questions

See also FixingErrors.

## · Really frequently asked questions

- SpamAssassin is killing my server, and I use downloaded rulesets: FasterPerformance, OutOfMemoryProblems
- Spam is getting through. How can I get new rules to improve the hit-rate? RunningSaUpdate
- I'm getting a lot of "backscatter" / bounce messages / undeliverable email notices / etc. regarding mail I didn't send. How can I block them? VBounceRuleset

## What's new?

- O When is the next version going to be out? NextRelease
- SpamAssassin publicity: InTheNews

## I'm not a spammer!

- Can you fix SpamAssassin to stop blocking mail my company sends?: StopBlockingMyMail
- O How can I avoid our newsletters being marked as spam?: AvoidingFpsForSenders
- Spamhaus has an excellent FAQ on not angering the keepers of the blacklists.

#### How does it work?

- O How are the scores assigned?: HowScoresAreAssigned
- Does SpamAssassin filter email-borne viruses as well as spam?: FilteringViruses
- What is the history of SpamAssassin?: SpamAssassinHistory
- Why are the number of stars rounded down yet the score is rounded normally?: RoundingIssues
- O Why use rules? Statistical filters are the future!: WhyUseRules
- Shouldn't the rules be kept secret?: PublicRules

## Using SpamAssassin...

- How do I report spam? ReportingSpam
- How do I report spam that matched a particular accreditation rule? ReportingSpam
- How to filter spam mail in Outlook Express: OeFilter
- How can I mark as spam all messages that contain a Windows executable?: MarkingAllWindowsExecutables
- I'm seeing error messages! How do I fix them?: FixingErrors
- What debug channels are available?: DebugChannels
- O How do I check a message's spam score?: X\_Spam\_Status

## • Installation and configuration...

- SpamAssassin comes with an "examples" folder documenting a few ways to set it up.
- o I sent myself spam and it didn't work / How do I test SpamAssassin?: TestingInstallation
- How do I get SpamAssassin to delete spam and is it a good idea?: DeletingAllMailsMarkedSpam
- Where should I put local-system-specific rules or configuration options?: Where DoLocalSettingsGo
- How can I change the way SpamAssassin marks up messages it considers to be spam??: ChangingMarkup
- I want to run SpamAssassin for my large site. What specification of mail server do I need?: SitewideServerSpec
- How can I get SpamAssassin to run faster?: FasterPerformance
- How do I tell whether rules in my user\_prefs file are active?: UserPrefRuleTest
- I upgraded to SpamAssassin 3.0.x and suddenly subject rewriting stopped working!: SubjectRewrite
- How can I install SpamAssassin on Windows? InstallingOnWindows
- How do I use SpamAssassin with SQL? UsingSQL
- How do I send data to a SeparateLogFile?
- What tools are available to help me see which rules are hitting and how efficient those rules are? StatsAndAnalyzers
- O How do I setup Mutt to use procmail and SpamAssassin?: UsingMutt
- O How do I get SpamAssassin to stop using a blacklist to block or reject email?: StopBlockingOthersMail
- How do I ImproveAccuracy of SpamAssassin?
- O How do I install a reasonably recent version of SpamAssassin on RedHat or CentOS?
- O How do I send spam to a special folder when using Dovecot?

## • Want to contribute?

- Help make SpamAssassin more accurate by automatically regularly running a script used for rule analysis and score generation: Nightly MassCheck
- º I've got some wonderful new rules that would help classify mail messages! How do I contribute them?: ContributingNewRules
- I have a great idea for an anti-phishing rule, detecting links that claim to be linking to a different URL than their real target!: AntiPhishFake UrlRule
- o I get lots of spam from a program called "The Bat!", so I want to write a rule to block it. Is this a good idea?: DontBlockTheBat
- A spam message got through! Can I send it to you so you can update the filters?: DoYouWantMySpam
- A non-spam message got flagged as spam. Should I send it to you?: DoYouWantMyHam
- Something more direct / "tangible"? The CREDITS file has some more information per-developer, and/or also consider contributing directly to the ASF. (thanks, it's much appreciated!)
- WeLoveVolunteers (somewhat redundant with this fag section).

## • More questions?

- Where should I ask questions that aren't answered here?: AskingQuestions
- How do I report a bug?: ReportingBugs